

**Committee Reporting Form
CCCCIO Representatives on Statewide Committees**

Committee: Telecommunications and Technology Advisory Committee	CCCCIO Rep: Dr. Wei Zhou
Meeting Date: February 13, 2013	Meeting Location: Sacramento, CA

Committee Charge:

The Telecommunications and Technology Advisory Committee (TTAC) advises the California Community Colleges (CCC) Chancellor's Office on the continued development and deployment of telecommunications and educational technologies in the CCCs. The Committee researches technology trends and recommends the direction for technology infrastructure initiatives within CCC system.

Meeting Agenda Topics:

1. System Update (Governor's proposed budget, distance education proposal, CENIC, Kresge grant, SideKick project, and Chaffey orientation pilot)
2. Cal PASS
3. Assessment
4. Video Conferencing
5. Palomar Grant Update: 3CMedia, EduStream, CConfer, @One
6. CCC Technology Center Update
7. SAC Report

Topics for CCCCCIO consideration/discussion:

1. TTIP budget is in the red and hopes to be better by the end of the year.
2. The Governor gives a blank check of \$16.9 million to expand online offering, but there is no detail.
3. Compared to academic year 2011-12, online enrollment for academic year 2012-13 is down 15% among CCCs, but the number of programs offered online is up.
4. Colleges have been careful about online offering because there are

- faculty not doing the job adequately resulting in low student success and completion.
5. It is important to note that today's online enrollment is still regional.
 6. To offer quality online classes, we need a class for faculty to be ready for online teaching. One of the challenges for online offering is how to convince faculty that it's better so that faculty would be willing to transition to a new platform. A comment was made not to reinvent the wheel, but to learn from other states.
 7. One concern/competition is that CSU and UC both got \$10 million and they are offering the first two years of college classes online. These are the classes that we have been teaching.
 8. The Chancellor's Office continues to work with CENIC on broadband connectivity at CCCs in Central Valley and Northern California.
 9. Kresge grant is not started yet. The project aims to develop a student portal to serve as a step between CCCApply and student class registration at colleges with the goal of increasing student completion.
 10. SideKick project is funded through the Chancellor's Office DSPS grants to develop media for disabled students and help faculty understand and easily access the technical tools and services. It is still looking for grant money to match.
 11. Chaffey College initiated an orientation pilot program with Adapt Courseware (<http://adaptcourseware.com/>) and is looking for other colleges to join.
 12. Cal PASS has a lot of data in place. It is in the process of upgrading to match the new system. The goal is to make it easy to use and encourage effective data utilization.
 13. The centralized assessment project is in the process of collecting, linking, and displaying data, analyzing to develop crosswalk, studying existing and potential multiple measures, identifying other services for students, and assisting with local validation. The CCC Assess Student Assessment web site is designed and to be used as one of the multiple measures. The issues with the centralized assessment tool include local control and faculty purview.
 14. The Chancellor's Office is looking at different vendors for anytime and anywhere video conferencing with the expectations of being reliable, intuitive, no IT support, on all devices, as easy as a phone call, always on, interoperable with Legacy stuff, HD, scheduled or Ad Hoc, continuous presence, and encryption. The video conferencing can be used for face-to-face instructions from anywhere, remote interviews, multi-point professional development, advising/tutoring,

testing, etc. The vendors being looked at include Avaya Scopia, Blue Jeans Network (Live Meeting), Fuze, and Vidyo.

15. A history of @ONE was presented as an information update.

16. CCCApply was improved. It now has a live person within 30 seconds.

17. Just like the online enrollment at the colleges, California Virtual Campus enrollment is down.

18. Systemwide Architecture Committee (SAC) 2012 survey identified virtual desktop as a cost saving measure.

19. Information security has been a problem. SAC supports hiring a Chief Information Security officer position at the CCC Technology Center to address the problem.